



PRODUCT GUIDE · 2026

Agreements, signed and sealed — **with proof.**

From the first draft to a tamper-evident PDF anyone can verify.
One platform for drafting, negotiating, signing and proving it happened.

01 · AT A GLANCE

Everything between "draft" and "done".

Most e-signature tools start at the signature. Real agreements start earlier — in someone's inbox, in three rounds of redlines, in a clause nobody is allowed to accept. SignVerse covers the whole journey, and leaves behind evidence that stands up on its own.

8

ways to verify a signer

5recipient roles, any
signing order**24**plan controls, per plan
or per tenant**0**bytes uploaded to
verify a document

The journey

1**Arrive**Mailbox intake or
upload**2****Review**AI against your
playbook**3****Negotiate**Tracked changes
with the other side**4****Sign**

Verified, in any order

5**Seal & prove**PADES seal, public
verification**For operations teams**

Stop re-typing documents that arrived by email. Send one agreement or ten thousand, and see exactly who is holding each one up.

For legal

Write your positions down once. Every incoming contract is reviewed against them, and every suggestion waits for a human.

For compliance

Tamper-evident seals, a hash-chained audit trail, and a quarantine gate for anything that looks wrong.

For IT & security

Bring your own keys, your own AI provider and your own mail. Nothing leaves your control you did not choose to send.

02 · SIGNING

Signing that fits how deals actually close.

An envelope holds one document or many. Recipients need no account — just a private link and whatever identity check you set.

Four steps to send

Upload, add recipients, place fields, send. Word, HTML and images convert to PDF automatically; start from a template or import from the cloud.

Roles that match reality

Signer, Approver, CC, Viewer and In-Person. Run them in parallel, in strict sequence, or any mix.

In person or on the phone

Host a signing on your own device, or let recipients sign on mobile. Type, draw or upload a signature — restrict it per recipient.

Auto-placed fields

Documents that already carry markers like **[Signature]** get their fields positioned for you — no dragging boxes around a 40-page contract.

Delegation with a paper trail

A recipient can hand their turn to a colleague. Both are recorded, so the evidence shows who signed and on whose authority.

Correct without starting over

Remind, recall, reassign, or correct mid-flight. A correction parks the envelope in Revision-Pending while you re-author, then carries on.

Always know where things stand

Every envelope has a precise status — Draft, In-Progress, Revision-Pending, Completed, Declined, Recalled, Expired or Quarantined — plus progress, the next action needed, and a live notification count for anything that changed since you last looked. Filter by status, customer, owner or date; choose your own columns; act on many at once.

03 · IDENTITY

Prove the right person signed.

Choose how much proof each document needs, recipient by recipient. The level each signer reaches is recorded in the evidence — not just asserted.

VERIFICATION	WHAT THE RECIPIENT DOES	CHANNEL
None	Opens the private link and signs	—
Password	Enters an access password delivered separately	Email
Email OTP	Enters a one-time code	Email
SMS OTP	Enters a one-time code	Twilio
WhatsApp OTP	Enters a one-time code	Meta WhatsApp Cloud API
Password + OTP	Both, on email, SMS or WhatsApp	Combined

Protection never depends on your plan. None, password and email OTP are available on every plan. SMS and WhatsApp are metered channels, so they scale with your plan — but downgrading can never leave you unable to protect a document.

Signing in, without passwords

Your team signs in with a one-time email code or Google — there is no password to reuse, leak or reset. Recipients never sign in at all.

04 · BEFORE THE SIGNATURE

Negotiate in the platform, not in email threads.

An Agreement is a document whose wording is still being decided. It gets its own workspace — so the version you sign is provably the version you agreed.

Draft three ways

Upload what you have, start from a template, or have AI draft a first version from a description.

Track Changes that mean something

Edits become green insertions and red deletions to approve — never silent rewrites. Every save is a new version; nothing is overwritten.

Bring the other side in

Counterparties get a link — no account — to comment and propose changes. Each proposal comes back as an item you accept or reject.

Convert when it is clean

Once approved, one action turns the agreement into an envelope. Recipients and verification settings carry straight over.

05 · MAILBOX**Contracts arrive by email. Let them arrive here.**

Connect Microsoft 365 or any IMAP mailbox. Attachments become intake items, get classified, and — where you have a playbook — reviewed against your rules before anyone opens them. Built-in connection testing and health monitoring mean a mailbox that quietly stops working does not stay quiet. Nothing is sent anywhere until a person acts.

06 · DOCUMENT INTELLIGENCE**Your legal positions, applied every time.**

A playbook is your stance on a document type, written down once. The AI reviewer applies it to every incoming agreement — and every suggestion waits for a human decision.

Light

High-importance issues only

Balanced

Must-haves plus negotiables

Firm

Every deviation

Five kinds of rule

RULE	EXAMPLE
Jurisdiction	Governing law must be the Sultanate of Oman
Required clause	A confidentiality clause must be present
Forbidden clause	Never accept uncapped liability
Threshold	Payment terms may not exceed 60 days
Instruction	Anything the other kinds do not cover, in plain words

Traceable findings

Every rule carries a stable code such as **JUR-0M-01**. Each finding quotes it, so you always know why a clause was flagged.

Ready-made wording

Attach your preferred clause text and a diplomatic comment for the counterparty. The reviewer proposes both.

Versioned, never overwritten

Editing a playbook creates a new version. You can see what your position was when any document was reviewed.

Asks when unsure

Below a confidence threshold you set, the engine hands the decision to a person instead of guessing.

07 · SCALE

From one document to ten thousand.

Templates

A visual designer with headings, tables, dynamic line-item tables, images, QR codes and signature blocks. Merge tokens (`##Token##`), conditional blocks and repeating sections fill each copy automatically.

Bilingual by design

English and Arabic side by side in a single template, with right-to-left layout handled for you.

Self-service forms

Publish a public link on a template. Anyone who opens it fills their own details and starts their own envelope — consent forms, onboarding packs, applications. Cap submissions, set an expiry, require an OTP.

Bulk send

Import recipients from CSV or Excel, map columns to merge tokens, and send each person their own private envelope. Failures retry individually — nobody gets it twice.

Global template library

Your platform publishes vetted templates to every organisation. Use them as-is, or save your own copy to customise.

Contacts & customers

Save recipients with their preferred verification, link envelopes to customer accounts, and report by account.

08 · TRUST & EVIDENCE

A PDF that proves itself.

When an envelope completes, SignVerse does not just stamp a signature on a page. It seals the document so that any later change is detectable — by anyone.

PADES digital seal

A cryptographic signature over the final bytes, with long-term validation.

Trusted timestamp

Independent proof of exactly when the document was sealed.

PDF/A archival

A format built to still open, unchanged, decades from now.

Hash-chained audit trail

Each event is chained to the last, so removing or reordering history is visible.

Verification anyone can use — no account

ROUTE	HOW IT WORKS
Scan the QR	Every sealed document carries one. It opens the full signing record: signers, timestamps, assurance levels and a tamper check.
Drop the file	At signverse.vtuae.com/verify , the browser hashes the PDF locally and sends only its SHA-256 fingerprint. The document itself is never uploaded.
Quote the ID	A printed reference like SV-XXXX-XXXX-XXXX for anyone reading a paper copy.

Built on recognised principles. SignVerse is engineered to support the core requirements of E-SIGN/UETA and the advanced electronic signature principles of eIDAS: signatures uniquely linked to the signer and bound to the document, so any later change is detectable. SignVerse is not a Qualified Trust Service Provider; qualified-signature scenarios are supported through external trust-provider integration.

09 · AI, RESPONSIBLY

AI where it helps. Privacy where it matters.

AI appears in three distinct products, each switched on separately — so you only turn on what you actually want.

Envelope assistant

Summarises a document and answers questions — for the sender and, if you choose, for signers. Answers come only from the document.

Agreement drafting

Drafts and reviews agreement text, and proposes redlines against your playbook.

Document Intelligence

Classifies and extracts from incoming documents, and asks a human when it is not sure.

Privacy is part of the product

PII gateway

Personal data is masked before anything reaches a model — and you can see exactly what was sent, and how it was masked.

Two deployment modes

Mode A keeps inference inside your infrastructure.
Mode B adds approved third-party providers when you want them.

Bring your own model

Use the platform's models, or connect your own provider key and pay your provider directly.

Guardrails & transparent cost

Restrict what the assistant will discuss. Track balance, spend over time and cost per call.

10 · SECURITY & CONTROL

Security you can inspect, not just trust.

Your keys

Customer-managed encryption through AWS KMS or Azure Key Vault. Secrets are stored encrypted with envelope encryption and a rotation ledger.

Least-privilege access

Nine roles from Org Admin to Auditor and Viewer, deny-by-default permission guards, and tenant isolation at the query layer.

Hardened by default

Strict content security policy, CSRF protection, rate limits on sensitive flows, and upload hardening that rejects active-content PDFs.

Forensics & quarantine

Uploaded documents are checked automatically. Anything suspicious is held for a reviewer — and the quarantine queue is always available, so a held document can always be released.

Privacy tooling

GDPR request handling, consent records, and retention windows with safety floors so a typo cannot mass-delete your records.

Honest about scope

SignVerse publishes a control-by-control mapping to OWASP ASVS and the OWASP Top 10 to support your vendor assessment. It does not claim certifications it has not undergone.

11 · YOUR BRAND, YOUR TEAM

Make it yours

Your logo and colour on the signing page and every email. Full custom themes, signature appearance templates, and a stamp designer for company seals.

Accessible to everyone

Keyboard-reachable throughout, screen-reader announcements, and respect for reduced-motion settings — in the signing flow too.

12 · PLANS

Start free. Scale by the feature.

Every organisation starts on a trial with Professional-level features. Upgrades apply to your very next action — and a downgrade never strands live work.

	STARTER	PROFESSIONAL	ENTERPRISE
Envelopes / month	5	Unlimited	Unlimited
Users	3	25	Unlimited
Templates	5	Unlimited	Unlimited
Recipients per envelope	5	50	Unlimited
API requests / day	100	5,000	50,000
Bulk send · Self-service forms	—	✓	✓
Agreements · Mailbox · Document Intelligence	—	✓	✓
AI envelope assistant	✓	✓	✓
AI agreement drafting	—	✓	✓
SMS & WhatsApp verification	—	✓	✓
Branding · themes · signature templates	—	✓	✓
REST API · webhooks	—	✓	✓
Hybrid AI egress (Mode B)	—	—	✓
Customer-managed keys	—	—	✓

Shown are standard plan defaults. Every limit and feature can be tuned for your organisation — contact us for a plan that matches how you work.

13 · DEVELOPERS

A REST API for everything

Create, send and track envelopes programmatically. A stable v2 integration API alongside the full v1 surface.

Webhooks you can trust

Signed payloads for envelope events, verifiable with a secret you set. A live API catalog generated from the running schema.



See it for yourself.

Everything in this guide is live in the product today.

Start using SignVerse

signverse.vtuae.com

Read the full user guide

signverse.vtuae.com/guide

Verify any SignVerse document

signverse.vtuae.com/verify

Security & compliance

signverse.vtuae.com/trust

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